



Torassieppi - Tailor Made



HOLIDAY TYPE: Tailor Made
VISITING: Finland

BROCHURE CODE: 5032
DURATION: 3 or more nights

In Brief

Tailor your holiday in the wonderful Torassieppi situated in the heart of Finnish Lapland. Choose from a range of activities including dog sledding, fat biking and Northern Lights hunting to make the most of this pristine wilderness location.

Our Opinion

“ I love Torassieppi and feel very privileged to have seen it transform over the last few years. I first saw the hotel shortly after the Pietikäinen family bought it and again months later following endless hours of love and time dedicated to restoring the rooms and cabins to achieve the traditional, cosy and charming atmosphere and decor guests love during their stay. The hotel is set in such a peaceful location and it epitomises the winter wonderland destination for me – I'm already looking forward to my next visit! ”

Amy Hope



What's included?

- **Flights:** return flights from London Heathrow to Kittilä (via Helsinki) (flight routes are subject to change)
- **Transfers:** return airport transfers
- **Accommodation:** 3 nights' hotel accommodation in en-suite double or twin rooms
- **Activities:** choose from our extensive range of activities (detailed in the [activity timetable](#))
- **Meals:** half board
- Cold weather clothing for the duration of your stay
- Fully qualified wilderness guides and instructors during activities and Artisan Travel Company representative

Trip Overview

Torassieppi has always been a favourite destination for our guests due to the warm welcome and fantastic hospitality of the owners.

Torassieppi consists of a small collection of winter cottages that are situated next to a traditional reindeer farm. The reindeer farm dates back to the 1840s and is surrounded by snow-topped trees and picture-perfect wintery landscape.

On this tailor-made winter holiday, there is a wonderful range of [activities](#) that you can choose to take part in so you choose to make this holiday as relaxed or as active as you like.

There are plenty of activities to keep you entertained from snowmobiling across the winter wonderland, or joining up with a pack of huskies to be whisked across the snow. Maybe you'll want to try your hand at ice fishing, or snowshoeing and learn about the Lappish way of life.

Torassieppi is also perfectly located to hunt for the Northern Lights, either on around your cottage surroundings or from further afield on one of the many Northern Lights hunts via snowmobile, snowshoe or reindeer! Hopefully, the Aurora will make an appearance for you during your time here!

In addition to all of the above, close to the winter cottages lies Torassieppi Winter Village,

constructed of snow and ice each year, the expert carvers create magical snow rooms, a restaurant and bar area and it is a wonderful sight to behold and certainly worth including in your holiday.

Photography by Antti Pietikainen, Britta Osthaus (client)

Agenda

Please note the order of activities is subject to change

DAY
1

ARRIVAL, TRANSFER AND WELCOME

Included Meals: Dinner

DAYS
2 TO 3

DESIGN YOUR OWN HOLIDAY

Included Meals: Breakfast, Dinner

DAY
4

DEPART OR EXTEND YOUR STAY

Included Meals: Breakfast

Personalise this tour

Our pick



Snow Shuttle

The carriage (the type of carriage will depend on the availability and weather forecast) will be pulled along by your expert guide on a snowmobile and as you journey further into the darkness, keep your eye out for a potential display.

You'll be taken to a campfire where you can enjoy hot drinks and a snack by an open fire and continue your search. Your location will be chosen based on the local weather and Aurora forecast for the evening, giving you the best possible chance of ticking the Northern Lights

off your bucket list.

Duration: approximately 2 hours in total

Available: Tuesday at 9pm (Jeris) Mondays, Thursdays and Fridays at 9pm (Harriniva)

Other options

ACTIVITIES



Reindeer sleigh Aurora experience

This is a reindeer-pulled sleigh ride (approximately 3km) through the stunning winter wonderland that surrounds Torassieppi - a truly magical experience.

Your guide will take you across a frozen lake on a reindeer sleigh (2 people per sled). With minimal light pollution, this is an ideal opportunity to view the Northern Lights should you be lucky enough.

Minimum group size: 2 adults

Available: Tuesday & Thursday at 9 pm

Duration: approximately 45 mins

Suitable for: 12 years and older

Photography by Antti Pietikainen



Husky Safari -Tour de Torassieppi (15km)

After a visit to the Arctic Sled Dog Centre and instruction on driving a dog team, you will embark on a 15km husky safari.

You will travel two people per sled with opportunities to switch between driver and passenger. Guides, instruction and equipment included.

Minimum group size: 2 people

Minimum age: 12 years old

Available: Monday at 10 am; Tuesday, Thursday and Saturday at 2 pm

Duration: Approximately 2.5 hours covering 15km

Photography by Antti Pietikainen



Snowshoe Trip and Arctic Elements Lakeside Spa

You'll take the short minibus transfer to the wonderful Pallas fell area. As the largest fell area in western Lapland and known for its breath-taking scenery, this area is begging to be explored. You'll use snowshoes to walk higher and appreciate the best views.

A visit to the Pallas Nature Centre is also included (depending on opening hours).

After your walk and lunch in Jeris, you have earned the right to relax and where better than in the Arctic Spa. In Finland, the sauna is a place for relaxation, meditation as well as mental and physical cleanliness, and Jeris is a luxurious spa facility to experience this in. What's more, Jeris prides itself on its eco-friendly approach to tourism. For example, geothermal heating is generated from the Jerisjärvi lake, electricity is 100% renewable from wind, water or solar power and the shower water is from the nearby under earth fountain.

The four saunas have been carefully themed on the four elements; earth, air, fire and water, as these are found in all traditions and shamanic wellbeing rituals. These elements combine to create a fifth,

steamy löyly, the spirit of sauna. Each element is represented by Finnish gods or goddesses, as the protectors of the saunas:

Sauna of Tapio (Earth). Tapio is the antlered king of the forest and in this sauna, you will feel the earthy and forest surroundings of the Finnish wilderness. It is split into north, east, south and west, each providing a different kind of löyly.

Sauna of Ukko (Fire). Ukko is the king of all gods and master of lightning, fire and air. This smoke sauna is the most traditional, and a favourite among the Finns. The heating process carries the smoke throughout to create a dark colouring, smokey scent and if you choose, a fiery heat.

Sauna of Vellamo (Water). Vellamo is the goddess of water and the ruler of lakes and rivers. This sauna has a panoramic view over Lake Jeris, a holy place for Sámi people, offering a calming atmosphere. The soft and moist löyly means you can stay in for longer for extended relaxation.

Sauna of Ilmatar (Air). Ilmatar is the goddess of wind, and the first mother in the beginning of times. This sauna has no fire or thick walls - instead infrared heaters are situated inside a traditional kota for a soft and gentle heat. Think of this as half sauna, half relaxation room.

The really brave (and healthy) can also take a dip in the icy lake waters - a technique the Finns swear by!

Available: Wednesday, Friday, Sunday at 9:40 am

Minimum age 12 years old

Credit: Antti Pietikainen



It's a husky day (25km)

Spend a full day with the huskies on this 25km tour through the wonderful Lappish landscape. Each person will drive their own sled. During the tour, you will enjoy a picnic lunch around an open fire.

Your tour will start in either Torassieppi or Harriniva (transfer is included).

Minimum group size: 2 persons

Minimum age: 15 years old

Available: Thursday at 10:10 am

Duration: 5-6 hours



How to be a local

In Lapland, almost every local knows basic wilderness skills and today, you'll learn these skills too! From building a fire and making great Finnish coffee on it, to drilling holes in the ice and ice fishing.

The Finns don't take themselves too seriously so your local expert guide will also throw in a few surprises along the way, including local food and drink tastes and maybe even some dares!

The activity lasts for around 1.5 hours

Available: Wednesday 5pm

Minimum age: 5 years old

Minimum group size: 2 adults



Snowmobile to the Husky Farm

After a full safety briefing and driving instructions, you're ready to set off on your 40km snowmobile adventure to Harriniva Arctic Sled Dog Centre. Upon arrival, you'll have a guided tour before enjoying lunch in Harriniva restaurant and making your way back across the snowy trails.

This activity lasts approximately 2-3 hours.

Minimum group size: 2 adults

Minimum age: 12 years old

Available: Thursday 10 am



Mystic Lapland

The locals here are very in touch with the power of nature and its mystical properties. Tonight is all about celebrating your time in Lapland as you meet a shaman who draws on the power of the local elements to throw a ceremony in honour of your time in the Arctic Circle.

You'll keep warm by the fire and enjoy drinks and snacks.

This activity lasts for around 1 hour.

Minimum group size: 2 adults

Available: Friday 9pm

Minimum age: 5 years old



Lappish foodie experience

Enjoy an afternoon cooking course where you'll make several dishes using local ingredients.

The dishes that you cook over an open fire will then be tasted at dinner and hopefully, you will go away with some cooking tips to take home!

Minimum group size: 2 adults

Available: Tuesday 6 pm

Duration: 2-3 hours

Suitable for: 12 years and older

Image credit: Harriniva Hotels & Safaris



Arctic Elements Sauna World

You will be transferred to Jeris Hotel where you will enjoy an afternoon in the wonderful spa facilities.

Saunas are a popular and traditional Finnish pastime. The locals use it as a space for relaxation, meditation as well as mental and physical cleanliness - and Jeris is a luxurious spa facility for you to experience this in. What's more, Jeris prides itself on its eco-friendly approach to tourism. For example, geothermal heating is generated from the Jerisjärvi lake, electricity is 100% renewable from wind, water or solar power and the shower water is from

the nearby under earth fountain.

The four saunas have been carefully themed on the four elements; earth, air, fire and water, as these are found in all traditions and shamanic wellbeing rituals. These elements combine to create a fifth, steamy löyly, the spirit of sauna. Each element is represented by Finnish gods or goddesses, as the protectors of the saunas:

Sauna of Tapio (Earth). Tapio is the antlered king of the forest and in this sauna, you will feel the earthly and forest surroundings of the Finnish wilderness. It is split into north, east, south and west, each providing a different kind of löyly.

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Sauna of Vellamo (Water). Vellamo is the goddess of water and the ruler of lakes and rivers. This sauna has a panoramic view over Lake Jeris, a holy place for Sámi people, offering a calming atmosphere. The soft and moist löyly means you can stay in for longer for extended relaxation.

Sauna of Ilmatar (Air). Ilmatar is the goddess of wind, and the first mother in the beginning of times. This sauna has no fire or thick walls - instead infrared heaters are situated inside a traditional kota for a soft and gentle heat. Think of this as half sauna, half relaxation room.

You can also choose to upgrade to the private Northern Lights sauna. Tulikettu is the mystical firefox that lights up the sky and creates the Auroras. This two-storey panorama sauna is ideally situated under the open sky with a 180-degree view over Lake Jeris. The relaxing room on the second floor has an all-sky panoramic window for a clear view of the night sky and if conditions are favourable, the Northern Lights. This sauna is perfect for private relaxation and comes with its own toilets, changing room and showers. Please ask our Artisan Travel Experts if you wish to include the Northern Lights sauna in your package.

The really brave (and healthy) can also take a dip in the icy lake waters - a technique the Finns swear by!

Minimum group size: 2 adults

Available: Everyday at 3:40 pm

Duration: 3-4 hours including transfers



Lakeside Aurora campfire

After a Northern Lights workshop, you will join a local guide who will lead the way to a prime Aurora viewpoint. Here, a fire will be lit and marshmallows toasted as you await a potential sighting of Nature's greatest light show.

Minimum group size: 2 adults

Available: Mondays at 9 pm

Duration: Approximately 1-2 hours

Suitable for: 12 years and older

Photography by Antti Pietikainen



Northern Lights Explorer by minibus

Head out in a heated minibus in search of the Aurora. Your guide will consult local weather forecasts and make way to the most likely spot for a colourful display. Whilst we can't guarantee success, the mobility of the minibus allows you the chance to travel further into the surrounding wilderness and improve your chances.

Minimum group size: 2 adults

Available: Thursday 9pm

Suitable for: ages 12 years and older

Duration: 2 hours

Photography by Antti Pietikainen



Howl with the huskies (Overnight Husky Safari)

A true wilderness experience is in store for you, as you will be pulled through extraordinary outdoor environments covering approximately 20 to 25km each day. You will overnight in a rustic wilderness cabin and have dinner and breakfast there; lunch will be prepared over an open campfire. You will be responsible for looking after your husky team and assisting with campsite tasks, like collecting firewood.

Each cabin is slightly different to the others, with some having the most basic facilities (no running water or electricity). All are comfy and will keep you nice and warm; all the more so once the fire gets going. Everyone will sleep in a dormitory-style arrangement and helping with water and firewood collection is all part of the outdoor experience! Given the remote location of the cabins, you will be well-placed in light pollution-free zones for viewing the Northern Lights.

All instruction and equipment are provided (including an Arctic grade sleeping bag). Each person will drive their own sled on the safari.

Your tour will start in either Torassieppi or Harriniva (transfer is included).

Minimum group size: 2 adults

Minimum age: 18 years old

Activity level: High

Available: Friday at 9:40 am

Image credit: Antti Pietikainen



Ice fishing experience

You will be provided with the equipment and then your guide will teach you how to drill through the ice. Then, all you need to do is drop down the line and wait for the fish to bite.

Minimum group size: 2 people

Available: Thursday & Saturday at 10 am

Duration: 2 hours

Suitable for: 5 years and older

Photography by Juho Kuva and Visit Finland



Lapland Snowmobile Safari

This is the longest single-day snowmobile safari available. You will travel one per snowmobile and approximately 60-80km, stopping for a picnic lunch and hot drinks around an open fire. Guides, instruction and equipment included.

Please note: snowmobile drivers must be at least 18 years old and hold a full driving licence

Total duration: Approximately 5-6hrs in total including lunch

Minimum group size: 2 adults

Available: Saturday at 10 am (Jeris and Harriniva)

Image Credit: Antti Pietikäinen



Local culture

Today you will visit a local reindeer herder and his herd and be given an insight into their lives and the importance of the reindeer. Torassieppi reindeer farm is one of the oldest in Finland, dating back to 1847.

You will have the opportunity to feed the reindeer and visit the small traditional museum on-site where the herder will give an informative presentation. You will also be given a short reindeer-pulled sleigh ride during your visit (2 per sled) following which you will tour the small winter village and marvel at the sculptures of ice and

snow.

Lunch will be served in a small kota by a fire.

Minimum group size: 2 adults

Minimum age: 5 years old

Available: Monday, Wednesday & Saturday at 11 am

Duration: 3 - 3.5 hours

Photography by Antti Pietikainen



Daytime panorama snowmobile safari (30km)

After receiving full safety instructions on how to drive your snowmobile, you will set off on a snowmobile tour, exploring the fells (approximately 30km). There will be a chance to change drivers if you both have a driving licence.

Minimum group size: 2 adults

Please note: snowmobile drivers must be at least 18 years old and hold a valid driving licence

Available: Tuesday & Wednesday at 2 pm; Sunday at 10 am

Duration: 2 hours covering roughly 30km

Price for two adults sharing: £96pp

Drive your own snowmobile: £125pp

Suitable for: 5 years and older (if travelling in sled)

Photography by Antti Pietikainen



Aurora snowmobile adventure (20km)

The chances of seeing the Aurora Borealis are greatly enhanced on this night safari by snowmobile. After a safety briefing and instruction, you will set off on your evening safari.

Covering approximately 20km you will reach the top of a nearby fell where you will enjoy a warm drink. You will travel two people per snowmobile.

Minimum group size: 2 adults

Minimum age: 12 years old

Please note: snowmobile drivers must be at least 18 years old and hold a valid driving licence

Available: Monday & Friday at 9 pm

Duration: 2 hours roughly covering 20km

Photography by Antti Pietikainen



Husky Aurora adventure

During this husky safari, you will travel two people per sled.

There will be opportunities to switch between driver and passenger in your search for the Northern Lights. Guides, instruction and equipment included.

Minimum group size: 2 adults

Available: Wednesday & Saturday at 9 pm

Duration: Approx 1.5 hours

Minimum age: 12 years old

Photography by Antti Pietikainen



Aurora snowshoeing hunt

There can be no more peaceful way of searching for the Aurora than on snowshoes.

Your guide will take you to the start of your snowshoe trail where you head off in search of the Northern Lights on foot. Warm drinks, guides, instruction and equipment are included.

Minimum group size: 2 adults

Minimum age: 12 years old

Available: Thursday and Saturday at 9 pm

Duration: Approx 2 - 3 hours

Photography by Antti Pietikainen



Cross-country skiing in a Winter Wonderland

Cross-country skiing is one of the most popular Scandinavian activities. You will be taught all of the fundamentals before heading off into the beautiful national park, which is close to Torassieppi.

Minimum group size: 2 persons

Available: Tuesday at 10 am & Friday at 2 pm

Duration: Approximately 2 - 2.5 hours

Suitable for: 5 years and older

Photography by Antti Pietikainen



Ice karting

The frozen River Muonio is the ideal race track for an exciting ice karting adventure on the border between Finland and Sweden. Each year, the snow is ploughed from the ice to create a hard-packed snow course. Your guide will talk you through the basic controls and then it's on with your helmet and off you go! As the studded tyres grip the track, you'll have great fun learning how to drive on the snow, drifting and sliding along the course...be prepared to get stuck in the snow banks a few times!

This activity is suitable for anyone taller than 140cm, no earlier experience or driving licence is required. The whole activity will last for approximately 1-2 hours, with roughly 20 minutes of driving per person.

Activity level: Low

Minimum age: 12 years old

Minimum group size: 2 adults

Available: Thursdays at 1:40 pm

Credit: Harriniva Hotels and Safaris

LITTLE EXTRAS



Cross-country ski hire for the day

You can hire cross-country skis from the hotel and hit the trails independently. You should have some previous experience of cross-country skiing to do this and you should also ensure that you get trail information and maps from reception before departing.

Available: daily



Snowshoe hire for the day

Snowshoes allow you to explore areas covered in snow with greater ease. You may like to hire some during your stay to explore independently. You should always ensure that you get trail information and maps from reception before departing.

Available: daily



Fat biking - rental for 2 to 3 hours

Exploring Lapland by fat bike is an increasingly popular pastime and allows you to travel greater distances than you can perhaps manage by snowshoe or on cross-country skis. The wide tyres (hence the name) provide the grip you need to travel across the snow and experience the peace and quiet of your surroundings.

This is an unaccompanied activity and you are free to choose your own route; the staff at reception will have suitable route suggestions that start at the hotel.

Helmets are provided.

Available daily

©Antti Pietikainen

SPECIAL NIGHTS



Overnight wilderness snowmobile safari (80km)

Pack your bags for an overnight wilderness cabin experience! After full instruction, it's time to start the safari through the Lappish forest and over the frozen lakes. Driving distance is 50km on the first day and you will arrive at the cabin in the early evening in time to heat the sauna by the lake and experience the traditional Finnish culture. A delicious dinner is prepared at the cabin and accommodation is in shared facilities in sleeping bags. In the morning a cabin breakfast awaits

you before your 30km drive back to Harriniva (arriving at approximately 11 am).

All instruction and equipment is provided (including an Arctic grade sleeping bag).

Total duration: Approximately 2 days

Minimum group size: 2 adults (min 18yrs)

Activity level: High

Available: Saturday at 3 pm



Overnight in a Wilderness Lodge

Spend Saturday night in a remote wilderness cabin, ideally situated for Aurora viewing. You will be taken to the cabin by minibus with your guide. The wood-heated sauna will be fired up and dinner will be cooked over an open fire. This is a back-to-basics experience as the cabin is based on dormitory style accommodation. You will enjoy breakfast the next morning before returning to Torassieppi around 10am.

Total duration: 1 night

Minimum group size: 2 adults

Minimum age: 12 years old

Available: Saturday at 5pm

Please note: Prices are based on you spending the first or last night of your holiday in this unique accommodation and not keeping your original accommodation. If you would like to do this on any other night during your holiday you will need to keep your accommodation and supplements will

apply.

Included Accommodation

Other options are available - see below for details.

Torassieppi Reindeer Farm and Winter Cottages (Nights: 1-3)



Located on the edge of Lake Torasjarvi, and bordering the Pallas Ylläs National Park, Torassieppi Reindeer Farm is situated in one of the most picturesque wilderness areas in Finland.

The farm building dates back to 1847 making it one of the oldest in the area. Today it has been lovingly renovated and accommodation has been added near by so that guests can stay in this spectacular spot.

Here they offer guests a choice of accommodation, in winter cottage rooms or in detached winter cottages.

Facilities at Torassieppi:

- Torassieppi has a central restaurant and reception building which is a short walk from the rooms and winter cottages. A roaring fire accompanies the evening meals which include as much local produce as possible. Typically they are served in a buffet format and include traditional Finnish ingredients such as reindeer (of course dietary requirements are also catered for)
 - There is no bar but alcohol can be purchased from the restaurant so it can be enjoyed with your evening meal
 - The reception building also has a small gift shop area which sells a variety of local crafts, including reindeer hides and traditional carved Kuksa cups
 - Tea and coffee are available free of charge throughout the day in the hotel restaurant / bar area.
 - There are two lakeside saunas at Torassieppi which are both heated in the evenings for guests to use. Separate facilities are provided for both men and women
 - There is free Wi-Fi in the main restaurant building
 - During the winter months, the nearby Torassieppi Winter Village is carved out of snow and you can personalise your stay by adding an overnight in one of the amazing snow igloos. You may also choose to add a night of Arctic glamping in one of the famous Aurora Domes, which are only a short walk away from the main building and available all year round. Please see our personalise section for further details of both options
 - A perfect spot to search for the Aurora, there are also a few wooden benches on the edge of the frozen lake, which are ideal for enjoying the expansive wilderness and hopefully a Northern Lights display or two
-

Guest room types

Winter Cottage Bedrooms:

There are only 8 rooms at Torassieppi and these are housed within wooden winter cottage buildings which are a short walk from the main restaurant, nestled in amongst the trees. Each room has its own entrance. The rooms are typically twins but can be made up as doubles. The rooms are spacious and have en suite shower rooms, hair dryers a kettle and coffee maker.

Other options

Detached winter cottage:

Torassieppi offers 8 detached winter cottages to which you can upgrade. The cottages are ideal for those who want more space or for larger groups of people. Located close to the main restaurant, they are only a short walk away through the snow-laden trees and close to the frozen lake beyond.

The smaller cottages contain a fireplace, living room area, toilet, shower, hairdryer and kitchenette. There are two bedrooms, one with twin beds and another with three beds (including a set of bunk beds). These can accommodate two to five people, we feel they are ideal for 3 or 4 adults.

Torassieppi also has some larger cottages and these have their own sauna in addition to the fireplaces. The larger cottages offer a living room area, toilet, shower, hairdryer and kitchenette with a kettle. They have two bedrooms which have twin beds and a sleeping alcove with bunk beds. Whilst they can sleep up to 6 people, we feel that they are most suited to 4 or 5 adults.

Please contact our Travel Experts for a quotation if you would like to upgrade to a winter cottage.

Other accommodation options

Contact us for a personalised quote.



Jeris and Torassieppi Aurora Huts

The unique Aurora Huts at Jeris and Torassieppi offer a rather different overnight experience for guests. These huts have pleasant, cosy décor, with floor to ceiling windows on one wall, allowing you to gaze at the night sky in search of the Northern Lights. The Aurora huts at Torassieppi are located close to the lakeshore, whereas the huts at Jeris are located in the woods. The exact location of your dome will be confirmed upon check-in at your hotel.

Each hut has a double bed, a composting toilet and a small sink with running water. Shower and sauna facilities are just a short walk away (around 50-150 metres). There is space for one extra bed in the huts, but space will be very limited when added.

The Specifics

Holiday group size (approximate)

Minimum of 1 person (during activities the maximum group size is approximately 24 people)

Group Size

We always try to provide an approximation of the group size you can expect to be with for the duration of each of our holidays. It may be that you are joined by others for parts of your holiday (such as transfers and particular activities) but the above number reflects those you can normally expect to be with from beginning to end. If group size is something which is particularly important to you, please speak to our Travel Experts and they can suggest the best holidays for you.

Tailor-made holiday group sizes will vary for all activities as will the group size for any additional activities you book.

Minimum Numbers Required For A Holiday To Operate

Our full booking terms and conditions can be found on our website: <https://www.artisantravel.co.uk/booking-conditions>

Minimum and maximum age

If a specific minimum age applies to this holiday, it can be found in the Key Facts box on the holiday Overview page.

Unless otherwise stated in the in the Key Facts box on the holiday Overview page, the minimum age for participation in an Artisan holiday is typically 8 years old (there may be younger children in some destinations who have booked with other companies). If an adult-only environment is important to you, then please contact our Travel Experts and they will advise on the best dates and destinations for you. If you are looking for a holiday designed specifically for families then please see our sister company www.activitiesabroad.com

Itinerary amendments

The order of activities listed in this agenda is provided for guidance only, your final and detailed itinerary will be provided either with your final travel documents (which are uploaded into your online account around a week prior to departure) or upon arrival.

Terms and Conditions

Our full booking terms and conditions can be found on our website: <https://www.artisantravel.co.uk/booking-conditions>